

Indiana Ombudsman Bureau

402 W. Washington Room W479
Indianapolis IN 46204

Ombudsman Bureau 2005 Annual Report

The background of the report cover is the Indiana state flag, which features a blue field with a white torch in the center. The torch has a flame at the top and a base. Radiating from the torch are thirteen white stars, arranged in a circular pattern around the torch's head. The text of the report title and subtitle is overlaid on this background.

*A synopsis of the 2005 Ombudsman
Bureau Activity*

Indiana Ombudsman Bureau

Overview

The Indiana Ombudsman Bureau investigates and resolves complaints concerning offenders committed to the Department of Corrections. The Ombudsman Bureau is committed to ensuring that the rights of offenders are protected and ensuring that the policies and procedures of the DOC are followed.

Indiana Ombudsman complaint forms are available in the law library of each DOC facility, or may also be downloaded from the Forms Catalog maintained by the Public Records Commission at www.in.gov/icpr.

The Indiana Ombudsman Bureau serves as an independent review mechanism of the Department of Corrections and is housed in the Indiana Department of Administration. The Bureau has been in existence since the Fall of 2003.

Staff

Charlene Burkett (formerly Navarro), hired May 2005

Justin Watkins, hired June 2005

Year in Review

The Ombudsman Bureau made many improvements in 2005. The appointment of Director Charlene Burkett (formerly Navarro) and the hiring of a new Assistant, Justin Watkins, allowed for the improvements to begin. Once the new staff was on board, a backlog of over 1400 complaints was cleared. This backlog, which consisted of unopened letters and unanswered complaints that had accumulated for months, was cleared by August 1 (see attachment 1). This backlog accounts for the low numbers of complaints received, investigated, and substantiated in the early months of 2005 (see attachment 2, 5).

In the midst of clearing the backlog, the Bureau still received an average of 10-15 letters per day. The Bureau quickly developed a system to close and respond to incoming complaints. The Bureau now requires offenders to use facility level processes first and use the Ombudsman Bureau complaint forms. If these criteria are not met, the Bureau sends a letter to the offender

instructing him to complete these steps. In some cases, the Bureau gives the offender 10 days to send a further response.

While focusing her attention on the backlog of files and developing a method of handling complaints, Director Navarro was still able to begin making facility visits. She made it a point to go to each facility and introduce herself, establish a contact point, and tour the facility. This has proved invaluable when needing to contact facilities concerning complaints. After these initial visits, Director Navarro has made many other trips to facilities to investigate complaints.

The Bureau has also improved its the accountability. The Bureau began tracking the number of substantiated complaints (see attachment 3) and investigated complaints (see attachment 2). Highlights of the 60 complaints that the Bureau investigated and substantiated in 2005, are listed on attachment 6. Note that this is not a complete listing.

The Bureau further began to improve its accountability also began tracking the number of days which complaints were open (see attachment 4).

Finally, the office implemented a series of meetings to inform offenders about the Bureau. These meetings came about because the Director had no way to know if the Bureau was being used to its fullest potential. It became clear at these early meetings that the offender population really was unaware of the Bureau. Since this time, the Bureau has held meetings at nine facilities.

Data Analysis

The data for the Bureau is somewhat incomplete in the early months of 2005, due to the inefficiency of the Bureau at the time.

The increases in the number of closed complaints per month (see attachment 1) and substantiated complaints per month (see attachment 3) are notable.

Note that the extremely high number of complaints closed in June reflects the clearing of the complaint backlog (see attachment 1).

The total number of complaints received, investigated, and substantiated also rose dramatically since the beginning of 2005 (see attachments 2 and 5).

The number of days in which complaints were open drastically improved beginning in May (see attachment 4). The Bureau did not track the number of days complaints were open prior to this time.

Now, between 85-90 percent of the complaints that the Bureau receives are closed within 10 days (see attachment 4). This includes complaints that are investigated.

The Bureau began tracking investigated complaints. This number had not previously been recorded. The number of investigated complaints has risen drastically since the beginning of the year (see attachment 5).

Looking Into the Future

The Ombudsman Bureau intends to continue to inform offenders about the Bureau and plans to hold at least 2 meetings with offenders at all major Doc facilities in 2006.

The Ombudsman Bureau will continue to investigate complaints through inquiries with DOC personnel and/or offender interviews. The Bureau will also continue to substantiate complaints through these investigations.

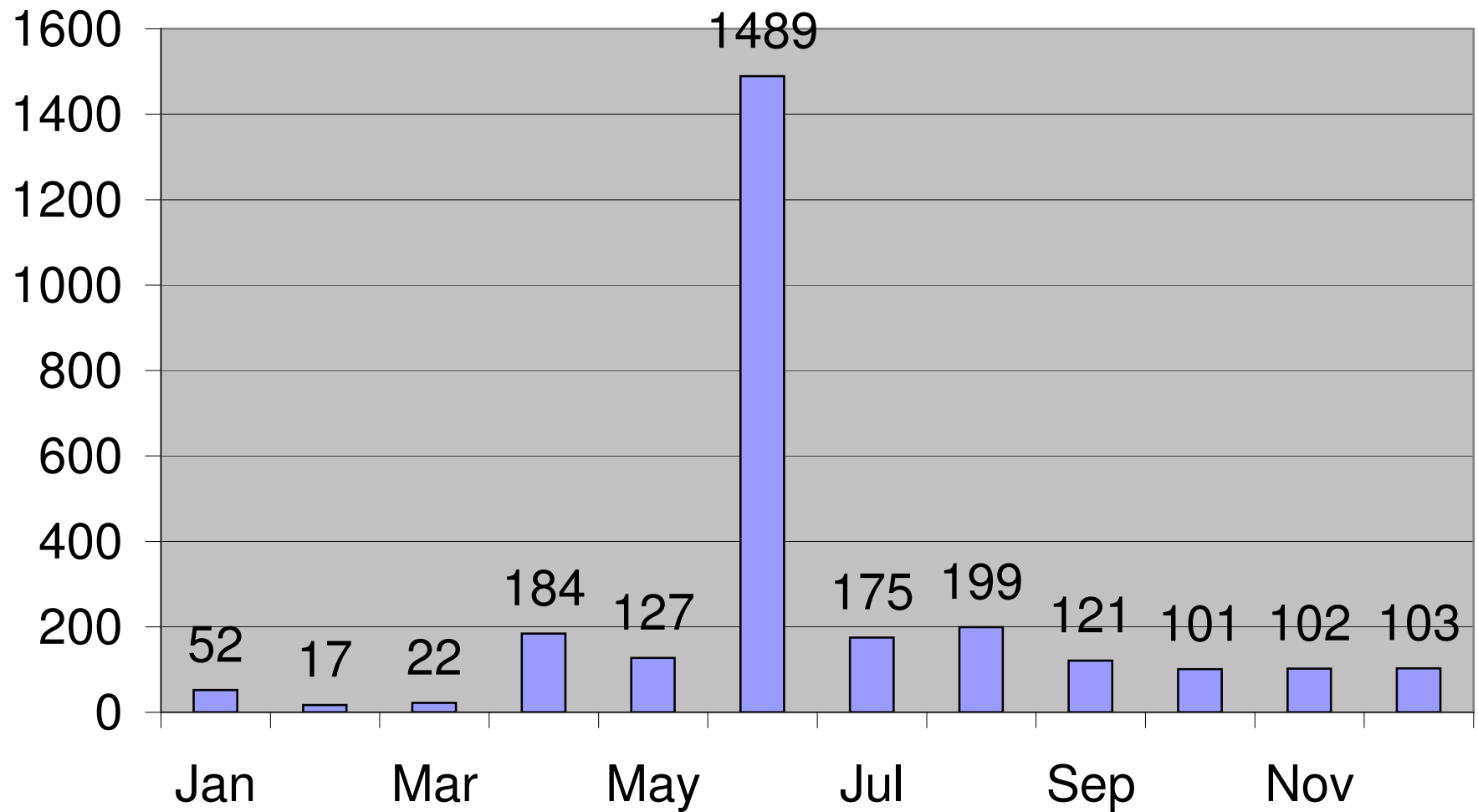
The Bureau further intends to strengthen ties with Offender Advocate Groups and hold at least one meeting with two of these groups this year.

The Ombudsman Bureau will strengthen its reputation with county facilities that house DOC offenders as well in the coming year.

The Bureau will further strive to improve its reputation among the offender population by presenting a video address to the offender population at each facility at least two times this year.

The Ombudsman Bureau will reach out to the Latino population and have its materials written in both English and Spanish.

Complaints Closed by Month in 2005



Complaint Analysis for Jan. 2005																				
<i>January</i>	<i>2005</i>																			
		Received, Investigated, Substantiated							*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville				2,0,0						1,0,0						3,1,0				6,1,0
Chain O'Lakes																				0
CIF				1,0,0			1,0,0									1,0,0				3,0,0
Edinburge																				0
Henryville												1,0,0								1,0,0
ISP				1,1,0			3,0,0			1,0,0		1,0,0	2,0,0		2,0,0					10,1,0
IWP				1,0,0	1,0,0							1,1,1		1,0,0						4,1,0
Indy Work																				0
LCF																				0
Madison																				0
MCC														3,0,0						3,0,0
Medaryville																				0
MCF				3,1,0			1,0,0			1,0,0		2,0,0		2,0,0						9,1,0
NCCF	1,0,0			1,0,0									1,0,0							3,0,0
Other							1,0,0		3,0,0			2,0,0		1,0,0		1,0,0				6,0,0
Pendleton													2,0,0	1,0,0						3,0,0
Plainfield Juvenile																				0
IYC - Plainfield																1,0,0				1,0,0
Putnamville							2,0,0							1,0,0		1,0,0				4,0,0
RDC												1,0,0								1,0,0
RCF				2,2,0								1,0,0		1,0,0	1,0,0					3,2,0
WVCF				2,0,0	1,0,0	1,0,0	4,0,0		1,0,0					3,1,0	1,0,0		1,0,0			14,1,0
WCF				1,0,0						3,0,0	1,0,0	3,0,0		1,0,0						9,0,0
Total	1,0,0	0	0	14,4,0	2,0,0	1,0,0	11,0,0	0	1,0,0	6,0,0	1,0,0	10,1,1	5,0,0	14,1,0	4,0,0	7,1,0	1,0,0	0	0	82,7,1

Complaint Analysis for Feb. 2005																				
February	2005																			
		Received, Investigated, Substantiated							*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville										1,0,0		1,0,0								2,0,0
Chain O'Lakes																				0
CIF			1,1,0	1,0,0																2,1,0
Edinburge																				0
Henryville																				0
ISP				2,0,0					2,0,0		1,0,0									5,0,0
IWP																				0
Indy Work																				0
LCF																				0
Madison																				0
MCC				1,0,0	1,0,0									1,0,0						3,0,0
Medaryville																				0
MCF				1,1,0						1,0,0		3,1,0		1,0,0						6,2,0
NCCF																				0
Other										2,2,0		3,0,0		2,0,0						7,2,0
Pendleton							2,0,0			1,0,0			2,0,0		1,0,0	1,0,0				7,0,0
Plainfield Juvenile																				0
IYC - Plainfield			1,1,0			1,0,0	1,0,0			2,0,0		1,0,0		1,1,0						7,2,0
Putnamville							2,0,0		1,0,0			1,0,0			1,0,0					5,0,0
RDC																				0
RCF				3,0,0			4,0,0					1,0,0	2,0,0					2,0,0		12,0,0
WVCF				15,0,0			1,0,0		1,0,0			3,0,0			2,0,0					9,0,0
WCF				5,0,0						1,0,0		2,0,0		1,0,0	1,0,0					10,0,0
Total	0	0	2,2,0	28,1,0	1,0,0	1,0,0	10,0,0	0	4,0,0	8,2,2	1,0,0	15,1,0	4,0,0	6,1,0	5,0,0	1,0,0	0	2,0,0	0	75,7,0

Complaint Analysis for March 2005																				
March	2005																			
			Received, Investigated, Substantiated						*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville												1,0,0		1,0,0						2,0,0
Chain O'Lakes																				0
CIF																				0
Edinburge																				0
Henryville												2,0,0								2,0,0
ISP				2,0,0			1,0,0			1,1,0		1,0,0		2,0,0	1,0,0					8,1,1
IWP																				0
Indy Work																				0
LCF																				0
Madison																				0
MCC					1,0,0	2,0,0				1,0,0										4,0,0
Medaryville																				0
MCF										1,1,0	2,0,0	4,1,0		1,0,0						8,2,1
NCCF																				0
Other				1,0,0		2,0,0			4,0,0			3,0,0								9,0,0
Pendleton				3,0,0								2,0,0	1,0,0					1,0,0		4,0,0
Plainfield Juvenile																				0
IYC - Plainfield												4,0,0								4,0,0
Putnamville							2,0,0					2,1,0								4,1,0
RDC																				0
RCF							1,0,0					3,0,0	1,0,0							4,0,0
WVCF				4,1,0		1,1,0			1,0,0			4,0,0		6,2,0	1,0,0					14,4,0
WCF			1,0,0	3,0,0		2,0,0	1,0,0					3,0,0		4,1,0						14,1,0
Total	0	0	1,0,0	13,1,0	1,0,0	7,1,0	5,0,0	0	1,0,0	3,2,0	2,0,0	29,2,0	2,0,0	14,3,0	2,0,0	0	0	1,0,0	0	77,9,0

Complaint Analysis for April 2005																				
April	2005																			
			Received, Investigated, Substantiated						*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville						2,0,0						2,0,0								2,0,0
Chain O'Lakes																				0
CIF				3,0,0											2,0,0	1,0,0				6,0,0
Edinburge																				0
Henryville																				0
ISP				2,0,0		2,0,0	1,0,0		3,0,0	1,0,0		3,0,0			2,0,0					14,0,0
IWP													2,0,0							2,0,0
Indy Work																				0
LCF																				0
Madison																				0
MCC	1,0,0						2,1,1			1,0,0		3,0,0		1,0,0						8,1,0
Medaryville																				0
MCF				2,0,0							1,0,0	2,1,0		5,3,0	2,1,0	1,0,0				13,5,0
NCCF										1,1,0										1,1,0
Other																				0
Pendleton				1,0,0								2,0,0								3,0,0
Plainfield Juvenile				2,0,0									2,0,0							4,0,0
IYC - Plainfield																				0
Putnamville									1,0,0	1,0,0		2,0,0				1,1,0				5,1,0
RDC																				0
RCF																				0
WVCF				3,1,0			1,0,0		1,0,0	4,1,0		1,0,0		4,2,0						14,4,0
WCF				2,0,0					3,0,0	1,1,0		5,2,0			1,0,0			1,0,0		13,2,0
Total	1,0,0	0	0	15,1,0	0	4,0,0	4,1,1	0	8,0,0	9,4,0	1,0,0	20,3,0	4,0,0	10,5,0	7,3,0	3,2,0	0	1,0,0	0	85,14,0

Complaint Analysis for May 2005																				
May	2005																			
			Received, Investigated, Substantiated						*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville							1,0,0	1,0,0				1,0,0								3,0,0
Chain O'Lakes																				0
CIF												2,1,0					1,0,0			3,1,0
Edinburge																				0
Henryville																				0
ISP				1,0,0		1,0,0			2,0,0	1,1,0		2,1,0		1,0,0		1,0,0		1,1,0		10,3,0
IWP																1,0,0		1,0,0		2,0,0
Indy Work																				0
LCF												1,0,0								1,0,0
Madison																				0
MCC							2,0,0													2,0,0
Medaryville																				0
MCF							1,1,0					3,2,0	2,1,0	1,0,0						7,4,0
NCCF																				0
Other				1,0,0				1,1,0		1,0,0		3,0,0	7,0,0							13,1,0
Pendleton					1,0,0		1,1,1					2,1,0	2,0,0							6,2,1
Plainfield Juvenile																				0
IYC - Plainfield				1,0,0										1,0,0						2,0,0
Putnamville				1,0,0								2,0,0								3,0,0
RDC																				0
RCF													2,0,0							2,0,0
WVCF				5,1,0	1,0,0				3,2,0	1,0,0		3,0,0		3,1,0	1,1,0					17,5,0
WCF			1,0,0	6,0,0		2,1,0			3,1,0	2,1,0		2,0,0		2,1,0		1,0,0		2,0,0		21,4,0
Total	0	0	1,0,0	15,1,0	2,0,0	3,1,0	5,2,1	2,0,0	8,3,0	5,2,0	0	21,5,0	13,1,0	8,2,0	1,1,0	3,0,0	1,0,0	2,1,0	0	91,19,1

Complaint Analysis for June 2005																				
<i>June</i>	<i>2005</i>																			
		Received, Investigated, Substantiated							*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville											1,0,0	3,1,0			2,0,0					6,1,0
Chain O'Lakes																				0
CIF																				0
Edinburge	1,0,0			1,0,0																2,0,0
Henryville							1,1,0													1,1,0
ISP			1,1,0				2,0,0		1,0,0	1,0,0	1,0,0	2,1,0		1,0,0	1,0,0			1,0,0		11,2,0
IWP																				0
Indy Work																				0
LCF																	1,0,0			1,0,0
Madison																				0
MCC				1,1,0			1,0,0				1,0,0									3,1,0
Medaryville																				0
MCF				2,0,0			5,1,0				1,0,0	5,2,0	1,0,0		1,0,0	1,0,0	1,0,0			17,3,0
NCCF			2,0,0				1,0,0								1,1,0					4,1,0
Other																				
Pendleton				1,1,0								3,1,1	1,0,0					1,0,0		6,2,1
Plainfield Juvenile																				0
IYC - Plainfield																				0
Putnamville																				0
RDC																				0
RCF													1,0,0							1,0,0
WVCF	1,1,1			3,1,0	1,0,0		3,0,0	1,0,0		1,0,0	1,0,0	4,1,0		2,0,0	3,1,0	1,0,0				21,4,1
WCF	2,0,0		1,1,0			1,0,0		1,0,0	1,1,0			4,1,0		1,0,0	2,2,0	2,2,0				15,7,0
Total	4,1,1	0	4,2,0	8,2,0	1,0,0	1,0,0	13,2,0	2,0,0	2,1,0	2,0,0	5,0,0	21,7,1	3,0,0	4,0,0	11,4,0	4,2,0	2,0,0	2,0,0	0	88,22,2

Complaint Analysis for July 2005																				
July	2005																			
		Received, Investigated, Substantiated							*Statistics are form the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury		1,0,0																		1,0,0
Branchville												2,0,0								2,0,0
Chain O'Lakes																				0
CIF											1,0,0	2,1,0								3,1,0
Edinburge																				0
Henryville																				0
ISP		1,0,0		1,0,0		6,2,0	3,1,0					3,1,1		2,1,0	1,0,0			1,1,0		18,6,1
IWP							1,1,0													1,1,0
Indy Work															1,1,0					1,1,0
LCF																				0
Madison																				0
MCC																				0
Medaryville																				0
MCF	2,1,0	1,0,0		1,0,0					1,1,0	1,0,0		3,1,0				1,1,0			2,1,0	12,4,0
NCCF																1,1,0				1,1,0
Other																				
Pendleton						1,0,0				1,0,0		2,1,1							1,1,0	5,1,1
Plainfield Juvenile																				0
IYC - Plainfield				1,0,0							1,1,0	2,1,0		3,1,0						7,3,0
Putnamville	1,1,0		1,0,0						1,1,0			1,0,0		2,1,0	1,0,0	1,0,0				8,3,0
RDC																				0
RCF																				0
WVCF	1,0,0		1,0,0	1,0,0			4,2,0		1,0,0		1,1,0	1,0,0		3,2,0					4,2,0	17,7, 0
WCF				3,2,1			2,0,0		3,0,0	1,1,0		3,1,1			5,2,1	2,1,0		1,1,0	2,1,0	22,9, 3
Total	4,2,0	3,0,0	2,0,0	7,2,1	0	7,2,0	10,4,0	0	6,2,0	3,1,0	3,2,0	19,6,3	0	10,5,0	8,3,1	5,3,0	0	2,2,0	9,5,0	98,36,5

Complaint Analysis for August 2005																				
August	2005																			
			Received, Investigated, Substantiated						*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville												1,0,0				1,0,0				2,0,0
Chain O'Lakes																				0
CIF				1,0,0								1,1,0								2,1,0
Edinburge																				0
Henryville																				0
ISP				2,0,0			1,0,0			1,0,0		5,0,0			3,1,1	1,1,0				13,4,1
IWP																				0
Indy Work																				0
LCF																				0
Madison																				0
MCC																				0
Medaryville																				0
MCF	1,1,1	1,0,0		1,0,0			1,1,1				1,0,0	1,0,0			2,1,0	1,0,0				9,3,2
NCCF												3,0,0			1,0,0				1,0,0	5,0,0
Other				1,0,0			2,1,1		1,0,0											4,1,1
Pendleton									1,0,0							1,1,0			1,0,0	3,1,0
Plainfield Juvenile																				0
IYC- Plainfield		1,0,0												3,2,1						4,2,1
Putnamville				1,0,0			1,0,0		1,0,0			4,1,1		1,1,0	1,0,0	1,0,0		1,0,0		11,4,1
RDC																				0
RCF				1,1,0								2,2,0								3,3,0
WVCF				9,4,2			2,0,0		1,0,0			1,0,0		4,2,1	4,2,0	1,1,1	1,0,0		2,1,0	25,9,4
WCF				3,1,1		2,0,0	2,1,1		1,0,0		1,1,1	3,0,0				1,1,1		1,1,0		14,4,4
Total	1,1,1	2,0,0	0	19,6,3	0	2,0,0	9,3,3	0	5,0,0	0	2,1,1	21,4,1	0	8,4,2	11,4,1	7,4,2	1,0,0	2,1,0	4,1,0	95,33,14

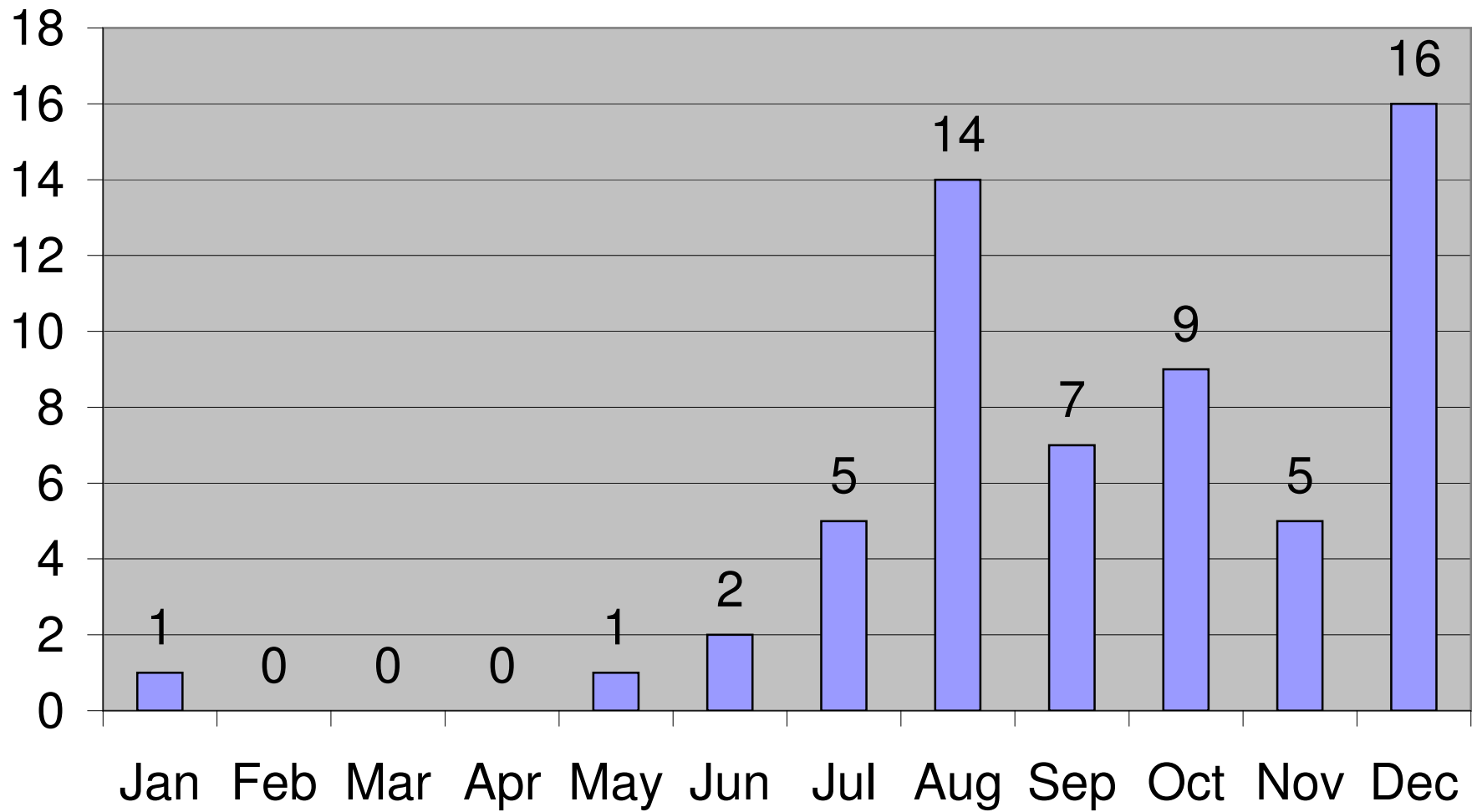
Complaint Analysis for September 2005																				
September	2005																			
		Received, Investigated, Substantiated							*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville																				0
Chain O'Lakes																				0
CIF							2,1,0					2,1,0				1,0,0		1,1,0		6,3,0
Edinburge																				0
Henryville												1,1,0								1,1,0
ISP	2,1,0		2,1,0	1,1,1					2,1,0			1,1,0		3,2,0	3,2,0					13,8,1
IWP										1,1,0										1,1,0
Indy Work																				0
LCF																				0
Madison																				0
MCC												1,0,0								0
Medaryville																				0
MCF	1,1,0	1,0,0					2,0,0			1,1,0		7,3,0			1,0,0					13,5,0
NCCF			1,1,0	1,1,0								1,0,0								3,2,0
Other																				0
Pendleton			1,0,0									1,0,0								2,0,0
Plainfield Juvenile																				
IYC - Plainfield	1,1,1		1,1,0	2,2,1			1,0,0					3,1,1		3,3,1		1,1,0	1,0,0			13,8,4
Putnamville																1,1,0				1,1,0
RDC																				0
RCF				1,1,1										1,0,0						2,1,1
WVCF	1,1,0			1,0,0				1,1,0		1,0,0		5,1,0		2,1,0	1,1,0				1,0,0	13,5,0
WCF				1,1,0			1,0,0		2,1,0	2,0,0		4,1,1		3,2,0		2,1,0				15,6,1
Total	5,4,1	1,0,0	5,3,0	7,6,3	0	0	6,1,0	1,1,0	4,2,0	5,2,0,	0	26,9,2	0	12,8,1	5,3,0	5,3,0	1,0,0	1,1,0	1,0,0	83,41,7

Complaint Analysis for October 2005																				
October	2005																			
		Received, Investigated, Substantiated							*Statistics are from the date the Bureau received the Complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville																				0
Chain O'Lakes				1,0,0																1,0,0
CIF																				0
Edinburge																				0
Henryville																				0
ISP	1,0,0			1,0,0			1,0,0			1,1,0	1,1,0				1,0,0	1,0,0		1,0,0		8,2,0
IWP																				0
Indy Work																				0
LCF				1,1,0																1,1,0
Madison																				0
MCC																				0
Medaryville																				0
MCF	1,0,0		1,0,0			1,1,0		1,0,0	1,0,0	2,2,0	1,1,1	13,5,3		2,0,0		2,2,0			1,0,0	26,11,5
NCCF				1,0,0																1,0,0
Other																				0
Pendleton	1,1,0											1,0,0								2,1,0
Plainfield Juvenile																				0
IYC - Plainfield																2,2,0		1,0,0		3,2,0
Putnamville				1,0,0		1,0,0						1,0,0							1,0,0	4,0,0
RDC																				0
RCF																				0
WVCF	1,1,0			2,2,1		1,0,0	2,0,0			2,1,0		1,0,0		2,1,0	2,0,0	1,0,0	1,1,0			15,5,1
WCF			1,1,1				2,0,0			3,1,1		3,2,1		3,0,0		1,1,1	1,1,0			14,6,3
Total	4,2,0	0	2,1,1	7,3,1	0	3,1,0	5,0,0	1,0,0	1,0,0	8,5,1	2,2,1	19,7,4	0	7,1,0	3,0,0	7,5,1	2,2,0	2,0,0	2,0,0	75,29,9

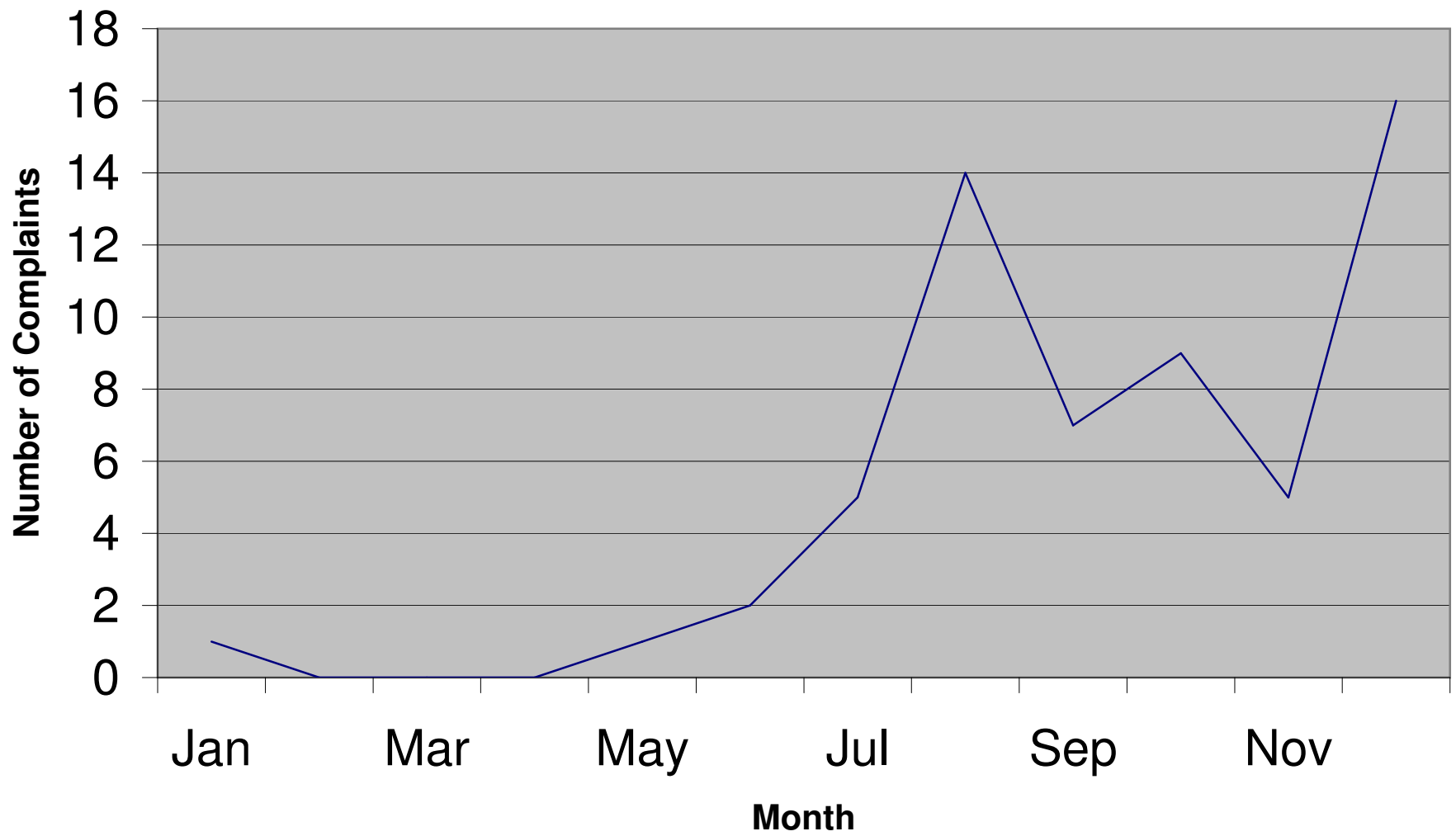
Complaint Analysis for November 2005																				
<i>November</i>	<i>2005</i>																			
		Received, Investigated, Substantiated							*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville				1,0,0																1,0,0
Chain O'Lakes																				0
CIF																				0
Edinburge																				0
Henryville																				0
ISP			1,0,0			1,0,0	7,2,0		1,0,0			4,0,0		2,0,0	1,1,1		1,0,0			18,3,1
IWP																				0
Indy Work																				0
LCF																				0
Madison																				0
MCC																				0
Medaryville																				0
MCF	1,1,1		3,2,0	2,1,0			2,1,0					6,3,1		3,1,0						17,9,2
NCCF																				0
Other	1,0,0		2,1,0													1,0,0				4,1,0
Pendleton	1,1,0									1,0,0		4,1,0		1,1,0	2,0,0			1,0,0	2,2,0	12,5,0
Plainfield Juvenile																				0
IYC - Plainfield			2,2,0	1,0,0		1,0,0	1,1,1			2,0,0		2,1,0				1,0,0				10,4,1
Putnamville				1,0,0													1,0,0			2,0,0
RDC														1,0,0						1,0,0
RCF				2,1,0					2,1,0			1,0,0								5,2,0
WVCF		1,0,0	1,1,0	3,1,0		1,0,0	1,1,0	2,0,0	1,0,0			3,3,1		2,1,0	1,1,0					16,8,1
WCF	2,1,0		3,0,0	2,1,0		1,0,0				1,0,0		8,1,0								17,3,0
Total	5,2,1	1,0,0	12,6,0	12,3,0	0	4,0,0	11,5,1	2,0,0	4,1,0	4,0,0	0	28,9,2	0	9,3,0	4,2,1	2,0,0	2,0,0	1,0,0	2,2,0	103,35,5

Complaint Analysis for December 2005																				
<i>December</i>	<i>2005</i>																			
		Received, Inestigated, Substantiated							*Statistics are from the date the Bureau received the complaint											
	Class	Clothing	Cr. Time	Discip.	Ex. Fc.	Food	G. Cond.	Housing	Legal	Locat.	Mail	Med.	Other	Ofc. Misb.	Pers. Pr.	Programs	Religious	Visitation	Violence	Total
Atterbury																				0
Branchville																				0
Chain O'Lakes																				0
CIF																				0
Edinburge																				0
Henryville																				0
ISP							3,2,0				2,1,0			1,0,0	1,1,0			1,1,0		8,5,0
IWP																				0
Indy Work																				0
LCF												1,1,0		1,0,0						2,1,0
Madison																				0
MCC																				0
Medaryville	1,0,0																			1,0,0
MCF	2,0,0	1,0,0	4,3,2				2,1,0			1,1,0	1,0,0	6,2,1		4,3,1	1,1,0	1,0,0				23,11,4
NCCF																				0
Other			2,1,1				2,2,1		1,0,0	1,1,1		3,2,0		1,0,0	1,1,0					11,7,3
Pendleton												1,1,0		2,1,0	2,2,0			1,1,0		6,5,0
Plainfield Juvenile																				0
IYC - Plainfield			1,1,0								3,2,1	2,2,1		1,0,0						7,5,2
Putnamville	1,1,0		1,1,0	1,0,0					1,1,0		2,1,1			3,2,0	1,1,1		1,1,0			11,8,2
RDC			1,1,0						1,0,0											2,1,0
RCF												2,1,0		2,1,1						4,2,1
WVCF		1,1,1	2,2,1	2,1,0			1,1,0		1,0,0	1,0,0		4,2,1		3,1,0	2,1,0				1,0,0	14,1,3
WCF			1,0,0			3,0,0				1,0,0		8,3,1			1,1,0	2,1,0				16,5,1
Total	3,1,0	2,1,1	12,9,4	3,1,0	0	3,0,0	8,6,1	0	4,1,0	4,2,1	8,4,2	27,14,4	0	18,8,2	9,8,1	3,1,0	1,1,0	2,1,0	1,0,0	105,51,16

Complaints Substantiated by Month



Complaints Substantiated by Month



Months		Time Closed in Number of Days			
		1-10 days	10-15 days	15 or more	TOTAL
April, 06		118	17	12	147
March, 06		78	11	5	94
Feb, 06		46	9	2	57
Jan, 06		79	17	7	103
December, 05		96	5	4	105
November, 05		90	6	7	103
October, 05		70	3	2	75
September, 05		73	4	6	83
August, 05		82	4	9	95
July, 05		90	14	11	115
June, 05		101	13	9	123
May, 05		95	5	15	115